



10530 Lawson River Ave.
Fountain Valley, CA 92708
(949) 699-0220

RMA FORM

CREDIT MEMO

IMPORTANT: You must call TECH SUPPORT at (949) 699-0220 ext 2
to get an RMA# prior to shipping your item or removing Item from the machine.

Email a copy of the completed form to sales@max.us.com for proper processing

RMA#

Date

MODEL #

SERIAL #

PART #

SERIAL #

PART #

SHIPPING INFO

PART #

Company Name:

Address:

CONTACT INFO

Name:

Direct Phone #:

Email:

BILLING INFO

Company Name:

Address:

☐ UPS
GROUND

☐ UPS
2 DAYS

☐ UPS
NEXT DAY

☐ ADVANCE REPLACEMENT

☐ PRODUCT UPGRADE

☐ REPAIR & RETURN

REASON FOR RETURN & EXPLANATION OF FAILURE

MAX TEST RESULTS

PLEASE SEND ALL RETURNS & EXCHANGES TO:

MAXIMUM CONTROLS

10530 Lawson River Ave.
Fountain Valley, CA 92708

RMA shipping policy:

Maximum Controls LLC will pay for **UPS ground** from our factory on all RMA shipments to customers in the contiguous USA, for the first year. **Expedited shipping** will be billed to the customer.

How to Return Merchandise:

1. **Contact Maximum Controls** (tech support) **to get RMA#** (return merchandise authorization)
2. Complete this form, **print it and include it with a copy of your invoice** in the box with the item you are returning
3. **Email a copy of the completed form to sales@max.us.com for proper processing.**

WARNING: Please do not cut the green grounding wire. Failure to do may have a charge for repair.

To avoid delays make sure Serial # & Model # are complete & correct

MAXIMUM CONTROLS accepts returns for store credit (excluding shipping and processing charges).

PRINT

CLEAR

SAVE