

Maximum Controls LLC Warranty and Return Policy

Max 1200 FS PRO, MAX 1700 FS PRO, MAX 1500 PRO, MAX 2200 PRO, MAX F18 PRO, MAX MEGATRON 1400 PRO, MAX MEGATRON 1400 HP PRO, MAX MEGATRON 2200 PRO, MAX MEGATRON 2200 HP PRO

Section I Coverage

- a. 5-Year on all components
- b. 1 year on batteries
- c. 1 year on idler sprockets

Section II Not Covered

- a. Damages due to flooding
- b. Damages due to fire
- c. Damages due to negligence i.e. leaving the cover off in the rain, improper wiring of AC or peripheral systems
- d. Damages due to product misuse i.e. gate and operator combination mismatch
- e. Damages due to vandalism

Section III RMA Shipping Policy

- a. Maximum Controls LLC will pay for return shipping via standard ground UPS or USPS FOB CA on all RMA's within one year of Distributor's purchase
- b. Any form of "Expedited Shipping" on any RMA will be paid by Distributor

Section IV Product Returns

- a Products must be in original, resellable condition with all warranty information, manuals, and original packaging.
- b. A re-stock fee of 10% will be charged on all returned products.
- c. All returned products must reference a Maximum Controls RMA number or it will be refused.
- d. Maximum Controls is not responsible for freight charges associated with returned merchandise.