



Maximum Controls LLC Warranty and Return Policy

MAX RHINO 4000 FS, MAX RHINO 5500

Section I Coverage

- a. 3-Year on all components
- b. 1 year on batteries
- c. 1 year on idler sprockets

Section II Not Covered

- a. Damages due to flooding
- b. Damages due to fire
- c. Damages due to negligence i.e. leaving the cover off in the rain, improper wiring of AC or peripheral systems
- d. Damages due to product misuse i.e. gate and operator combination mismatch
- e. Damages due to vandalism

Section III RMA Shipping Policy

- a. Maximum Controls LLC will pay for return shipping via standard ground UPS or USPS FOB CA on all RMA's within one year of Distributor's purchase
- b. Any form of "Expedited Shipping" on any RMA will be paid by Distributor

Section IV Product Returns

- a. Products must be in original, resellable condition with all warranty information, manuals, and original packaging.
- b. A re-stock fee of 10% will be charged on all returned products.
- c. All returned products must reference a Maximum Controls RMA number or it will be refused.
- d. Maximum Controls is not responsible for freight charges associated with returned merchandise.