



## **Maximum Controls LLC Warranty and Return Policy**

**MAX ULTRA ARM, MAX SUPER ARM 1300, MAX SUPER ARM 2300**

### **Section I Coverage**

- a. 2-Year on all components
- b. 1 year on batteries

### **Section II Not Covered**

- a. Damages due to flooding
- b. Damages due to fire
- c. Damages due to negligence i.e. leaving the cover off in the rain, improper wiring of AC or peripheral systems
- d. Damages due to product misuse i.e. gate and operator combination mismatch
- e. Damages due to vandalism

### **Section III RMA Shipping Policy**

- a. Maximum Controls LLC will pay for return shipping via standard ground UPS or USPS FOB CA on all RMA's within one year of Distributor's purchase
- b. Any form of "Expedited Shipping" on any RMA will be paid by Distributor

### **Section IV Product Returns**

- a. Products must be in original, resalable condition with all warranty information, manuals, and original packaging.
- b. A re-stock fee of 10% will be charged on all returned products.
- c. All returned products must reference a Maximum Controls PRA number or it will be refused.
- d. Maximum Controls is not responsible for freight charges associated with returned merchandise.