SAFETY SENSORS REQUIRED FOR UL 325 2016

CONFORMS TO UL STD 325
UL CLASS - I, II, III, IV
CERTIFIED TO CAN/CSA STD C22.2 NO. 247

Max Phantom

2000 / FAST
Single or Bi-Parting Gates
Bi-Parting Gates ONLY

Installation and Owners Manual

Version 13
TABLE OF CONTENTS

MAX Phantom Specifications .................................................. 2
Important Safety Information .................................................. 2
UL 325 Model Classifications .................................................. 3
UL 325 Required Entrapment Protection ...................................... 3
UL 325 Compliant Installation Requirements .............................. 4
Intended Use of Swing Gate Operator ........................................ 5

INSTALLATION
Gate Operator Position .......................................................... 6
Recommended Gate Operator Layout ......................................... 7
Layout and Arm Height .......................................................... 8
Dual Gate Operators ............................................................ 9
Arm Position Options ........................................................... 10
Arm Connection to Gate ........................................................ 10
Optional Remote Power Supply Kit - MAX Magic Box ................. 11
Solar Optional ........................................................................ 12
Compact Installation ONLY .................................................... 13
Install Warning Signs ............................................................ 13
Entrapment Protection ........................................................... 14
In-Ground Loops .................................................................... 15

WIRING OPERATOR
Gate Operator System Overview ................................................. 16-17
Entrapment Protection Wiring ................................................. 18-19
Input AC Power ...................................................................... 20
Optional Remote Power Supply Kit - MAX Magic Box ............... 21
Solar Power Connection - Optional ........................................ 22
Operators to Matrix 1 ............................................................ 23
Optional Key Switch to Operator(s) .......................................... 24
Turn ON / OFF Operator Power ................................................. 25

MATRIX 1
Matrix 1 Overview ................................................................. 26
Wiring Overview ..................................................................... 27
Primary Gate - Open Left / Open Right ..................................... 28
Close Timer ........................................................................... 28
Selectable Gate Speed Control ................................................. 28
Battery Back-Up Mode ........................................................... 28
Anti-Tailgate ......................................................................... 29
Single Pass Anti-Tailgate ........................................................ 29
Radio Receiver ....................................................................... 30
Radio Safety Pause ............................................................... 30
Gate in Motion Alarms ............................................................ 30
OBD Port Black Box .............................................................. 30
Maglock ................................................................................ 31
Loop Detectors ..................................................................... 31
In-Ground Loop Connection ................................................... 31
ID Plug .................................................................................. 32
Gate Tamper ......................................................................... 32
UL Entrapment LEDs ............................................................ 32
Emergency Vehicle / Max Open Inputs ..................................... 32
Gate Disable ......................................................................... 33
Partial Open ......................................................................... 33
UL Alarm / Alarm Reset Button ............................................. 34
Gate Status Monitoring .......................................................... 34
OPEN / STOP / CLOSE Connection ....................................... 34
CLOSING Photocell Connection ............................................. 34
Gate Operators Communication LEDs ................................... 35
24V Power for Matrix 1 ......................................................... 35
Battery in Use LED ............................................................... 35
Motor Motion LEDs .............................................................. 35

ADJUSTMENTS
Open and Close Limits ............................................................ 36
Release Handle Clamp ........................................................... 37
Reverse Sensor (ERD) ............................................................ 38

MAINTENANCE
Qualified gate operator technician .......................................... 39
End user/Home owner ............................................................. 39
Phantom 2000 Wiring Schematics .............................................. 40
Manual Release ..................................................................... 41
Electronic Gate Open / Close ................................................ 42
Audible Alarm ...................................................................... 42
Replacement Parts List ......................................................... 43
Warranty ................................................................................ 44

PHANTOM OPTIONS / UNIQUE FEATURES
Gate Tamper Feature .............................................................. 45
36 Amp/Hr Phantom Battery Module - Optional ....................... 45
Gate Disable Feature ............................................................. 46
Event History Download .......................................................... 46

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components and specifications are subject to change without notice.
**WARNING – To reduce the risk of injury or death:**

1. READ AND FOLLOW ALL INSTRUCTIONS.

2. Never let children operate or play with gate controls. Keep the remote control away from children.

3. Always keep people and objects away from the gate. NO ONE SHOULD CROSS THE PATH OF THE MOVING GATE.

4. Test the gate operator monthly. The gate MUST reverse on contact with a rigid object or stop when an object activates the non-contact sensors. After adjusting the force or the limit of travel, retest the gate operator. Failure to adjust and retest the gate operator properly can increase the risk of injury or death.

5. Use the emergency release only when the gate is not moving.

6. KEEP GATES PROPERLY MAINTAINED. Read the owner’s manual. Have a qualified service person make repairs to gate hardware.

7. The entrance is for vehicles only. Pedestrians must use separate entrance.

8. SAVE THESE INSTRUCTIONS
Residential Vehicular Gate Operator - A vehicular gate operator (opener or system) intended for use in a home of one to four single family dwellings, or a garage or parking area associated therewith.

Commercial/General Access Vehicular Gate Operator - A vehicular gate operator (opener or system) intended for use in a commercial location or building such as a multi-family housing unit (five or more single family units) hotel, garages, retail store or other building servicing the general public.

Industrial/Limited Access Vehicular Gate Operator - A vehicular gate operator (opener or system) intended for uses in an industrial location, loading dock area or other location not intended to service the general public.

Restricted Access Vehicular Gate Operator - A vehicular gate operator (opener or system) intended for use in a guarded industrial location or buildings such as airport security area or other restricted access locations not servicing the general public, in which unauthorized access is prevented via supervision by security personnel.

UL 325 Model Classifications

UL 325 Required Entrapment Protection

This vehicular gate operator must be installed with at least two independent entrapment protection means as specified in the table and definitions below. The same type of device shall not be used for both entrapment protection means. Use of a single device to cover both the opening and closing directions is in accordance with the requirement, however, a single device is not required to cover both directions. This operator has been provided with type A entrapment protection. The installer is required to install additional entrapment protection devices in each entrapment area.

<table>
<thead>
<tr>
<th>Gate Type</th>
<th>Class I &amp; II</th>
<th>Class III &amp; IV</th>
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</table>

A  - Inherent entrapment protection system.
B1 - Provision for connection of a non-contact sensor (photoelectric sensor or the equivalent).
B2 - Provision for connection of a contact sensor (edge device or the equivalent).
* B1 and B2 means of entrapment protection must be MONITORED.

C  - Inherent adjustable clutch or pressure relief device.
D  - Provision for connection of an actuating device requiring continuous pressure to maintain opening or closing motion of the gate.
E  - An audio alarm.
UL 325 COMPLIANT
INSTALLATION REQUIREMENTS

A Install the gate operator only when:
1. The operator is appropriate for the construction of the gate and the usage Class of the gate,
2. All openings of a horizontal slide gate are guarded or screened from the bottom of the gate to a minimum of 6 feet (1.83 m) above the ground to prevent a 2-1/4 inch (57.2 mm) diameter sphere from passing through the openings anywhere in the gate, and in that portion of the adjacent fence that the gate covers in the open position,
3. All exposed pinch points are eliminated or guarded, and
4. Guarding is supplied for exposed rollers.

B The operator is intended for installation only on gates used for vehicles. Pedestrians must be supplied with a separate access opening. The pedestrian access opening shall be designed to promote pedestrian usage. Locate the gate such that persons will not come in contact with the vehicular gate during the entire path of travel of the vehicular gate.

C The gate must be installed in a location so that enough clearance is supplied between the gate and adjacent structures when opening and closing to reduce the risk of entrapment. Swinging gates shall not open into public access areas.

D The gate must be properly installed and work freely in both directions prior to the installation of the gate operator. Do not over-tighten the operator clutch or pressure relief valve to compensate for a damaged gate.

E For gate operators utilizing Type D protection:
1. The gate operator controls must be placed so that the user has full view of the gate area when the gate is moving,
2. A gate operator shall additionally be provided with a placard that is marked in letters at least 1/4-in (6.4-mm) high with the word “WARNING” and the following statement or the equivalent: “Moving Gate Has Potential of Inflicting Injury or Death - Do Not Start Gate Unless Path is Clear”.
3. An automatic closing device (such as a timer, loop sensor, or similar device) shall not be employed, and
4. No other activation device shall be connected.

F Controls intended for user activation must be located at least six feet (6’) away from any moving part of the gate and where the user is prevented from reaching over, under, around or through the gate to operate the controls. Outdoor or easily accessible controls shall have a security feature to prevent unauthorized use.

G The Stop and/or Reset button must be located in the line-of-sight of the gate. Activation of the reset control shall not cause the operator to start.

H A minimum of two (2) WARNING SIGNS shall be installed, one on each side of the gate where easily visible.

I For gate operators utilizing a non-contact sensor:
1. See instructions on the placement of non-contact sensors for each Type of application,
2. Care shall be exercised to reduce the risk of nuisance tripping, such as when a vehicle, trips the sensor while the gate is still moving, and
3. One or more non-contact sensors shall be located where the risk of entrapment or obstruction exists, such as the perimeter reachable by a moving gate or barrier.

J For a gate operator utilizing a contact sensor:
1. One or more contact sensors shall be located where the risk of entrapment or obstruction exists, such as at the leading edge, trailing edge, and post mounted both inside and outside of a vehicular horizontal slide gate.
2. One or more contact sensors shall be located at the bottom edge of a vehicular vertical lift gate.
3. One or more contact sensors shall be located at the pinch point of a vehicular vertical pivot gate.
4. A hardwired contact sensor shall be located and its wiring arranged so that the communication between the sensor and the gate operator is not subjected to mechanical damage.
5. A wireless device such as one that transmits radio frequency (RF) signals to the gate operator for entrapment protection functions shall be located where the transmission of the signals are not obstructed or impeded by building structures natural landscaping or similar obstruction. A wireless device shall function under the intended end-use conditions.
6. One or more contact sensors shall be located on the inside and outside leading edge of a swing gate. Additionally, if the bottom edge of a swing gate is greater than 6 inches (152 mm) above the ground at any point in its arc of travel, one or more contact sensors shall be located on the bottom edge.
7. One or more contact sensors shall be located at the bottom edge of a vertical barrier (arm).
The operator is intended for use on a VEHICULAR slide gate ONLY. It is intended to be used WITH appropriate entrapment protection safety devices and in-ground vehicle loop detection system. This operator has a inherent entrapment protection system and requires additional external monitored entrapment protection devices (Non-contact Photocells or contact sensing edges) for each entrapment area prior to gate operation.

**Opening/Closing Direction 10K Sensing Edge:** Helps protect the gate operator from accidentally opening and/or closing on vehicles in the gate’s path. (Wireless Option)

**Opening/Closing Direction 10K Sensing Edge:** Helps protect against entrapment in hinge area.

**Closing Direction Photocell:** Helps protect the gate operator from accidentally closing on vehicles in the gate’s closing path and entrapment.

**Warning Signs:** Should be installed on both sides of gate area and easily visible.

**Bottom of Gate**

**Opening/Closing direction Gate Protection 10K Sensing Edge on Bottom of Gate:** If the bottom of gate is 6 inches or higher above the ground, then a sensing edge should be installed for safety.

**NOTE:** sensors MUST be MONITORED and NORMALLY CLOSED (N.C.)

**Pedestrians MUST use a separate entrance.**

The gate operator IS NOT intended to be used on a PEDESTRIAN gate.

**In-Ground Loops:**
Help protect the gate operator from accidentally opening and/or closing on vehicles in the gate’s path.

**Entrapment Area**

**Entrapment Area**

**Entrapment Area**

**Entrapment Area**

**Entrapment Area**
Read and understand this entire manual before installation. Check with the local building department prior to installing this gate operator to comply with local building code requirements. The gate must be installed in a location so that enough clearance is supplied between the gate and adjacent structures when opening and closing to reduce the risk of entrapment. Swinging gates should not open into public access areas.

**GATE OPERATOR POSITION**

The gate must be properly installed and work freely in both directions prior to installation of the gate operator.

**Closed Position**

**Measurement Guidelines**

A. Should be at least 1/4 the gate length. **NOTE:** Uphill or heavy gates should be at least 1/3 gate length.

B. 15” minimum for open gate clearance (2” thick gate).

C. Distance “A” minus 17 inches (A - 17 = C).

D & E. Arm should be 90° from gate when **OPEN** and in the straight “locked” position when **CLOSED**.

Maximum arm length is 71 inches.

**Open Position**

**DO NOT** allow arm to touch hood in gate’s **OPEN** position. **TOO MUCH STRESS** is put on the arm in this position during gate operation.

Preferred arm position is 90° from open gate. See page 10 for arm position options and connection to gate.
Use for VEHICULAR traffic ONLY. Pedestrians MUST use a separate entrance. Install appropriate entrapment protection safety devices for the OPENING direction and CLOSING direction of gate cycling. Install in-ground SAFETY and CENTER loops. Install a GROUNDING ROD within 10 ft of operator. An “Optional” EXIT loop can be installed if desired.

NOTE: ONE Entrapment protection sensor MUST installed or operator will NOT function. It MUST be MONITORED and NORMALLY CLOSED (N.C.)
The gate must be properly installed and work freely in both directions prior to the installation of the gate operator. See “Gate Operator Position” on page 6 for operator position and “Arm Connection to Gate” on page 10.

**Conduit Guidelines and Suggestions** (See page 7)
- REQUIRED - AC input power wire to the GATE OPERATOR.
- REQUIRED - 24VDC/RS-485/Optional Key Switch wires from CONTROL BOX to GATE OPERATOR.
- REQUIRED - Entrapment protection (photocell and/or sensing edge) to the GATE OPERATOR. See page 14.
- Normally Open photocells to the CONTROL BOX. See page 14.
- In-ground loop wires to the CONTROL BOX. See page 15.

**Concrete Depth Note:**
The heavier the gate, the deeper the concrete pad should be. At least two feet recommended for heavier gate.

**Support Bar**
A support bar should be installed at the gate bracket height across the ENTIRE gate to keep the gate pickets from bending.
The gates must be properly installed and work freely in both directions prior to the installation of the dual gate operators. See “Gate Operator Position” on page 6 for operator positions.

Conduit Guidelines and Suggestions

- REQUIRED - AC input power wire to EACH gate operator.
- REQUIRED - 24VDC/RS-485/Optional Key Switch wires from PRIMARY operator to the CONTROL BOX.
- REQUIRED - RS-485/Optional Key Switch wires from SECONDARY operator to the CONTROL BOX.
- REQUIRED - Entrapment protection (photocell and/or sensing edge) to EACH Corresponding GATE OPERATOR. (see below & page 14)
- Normally open photocell to the CONTROL BOX. (page 14)
- In-ground loop wires to the CONTROL BOX. (page 15)

Concrete Depth Note: The heavier the gates, the deeper the concrete pads should be. At least two feet recommended for heavier gates.

Each entrapment protection sensor MUST be connected to corresponding gate operator.

Dual Gates CLOSING direction Thru-Beam Photocell ONLY:
See separate wiring instruction sheet.

Illustrations not to scale

See page 14 for installation instructions. See pages 18-19 for wiring instructions.
**INSTALLATION**

### ARM POSITION OPTIONS

#### Retro-Fit Arm Option

When replacing an existing gate operator, the arm may not be able to conform to the preferred arm position (90° from gate in open position). The positions illustrated below can be acceptable as long as the gate operator cycles smoothly and there is NO gate hesitation when gate starts cycling in either direction.

- **Gates in Closed Position**
  - Arms are **NOT** installed in **LOCKED** position.

- **Gate in Opened Position**
  - If a vehicle tries to push gates open, arms will give when **NOT in the locked position** and allow gates to move without damaging the gate operators.
  - The tamper relay will be activated for a few seconds which will trigger a camera or alarm system if desired.

#### High Traffic Arm Option

When replacing an existing gate operator, the arm may not be able to conform to the preferred arm position (90° from gate in open position). The positions illustrated below can be acceptable as long as the gate operator cycles smoothly and there is **NO** gate hesitation when gate starts cycling in either direction.

- **Gates in Closed Position**
  - Arms are **NOT** installed in **LOCKED** position.

- **Gate in Opened Position**
  - If a vehicle tries to push gates open, arms will give when **NOT in the locked position** and allow gates to move without damaging the gate operators.
  - The tamper relay will be activated for a few seconds which will trigger a camera or alarm system if desired.

### ARM CONNECTION TO GATE

After you’re satisfied testing the arm in the **FULL OPEN** and **FULL CLOSED** positions, weld gate bracket and arm.

- **Preferred arm position is 90° from open gate.**
- **weld completely around arm tubing and gate bracket.**

#### Re-Attach Arm to Operator:

- Limit pin **MUST** fit into slot in bottom of release handle clamp directly under the arm when re-attaching arm to operator.

#### Arm MUST be installed level.
A remote power supply is for installations where it is too costly or difficult to trench a 115/230 VAC power line to the operator but instead run a low voltage power line to the operator. A MAX Magic Box Kit (sold separately) is required to remotely install the MAX PS-24 power supply.

Install the MAX Magic Box near the 115 VAC or 230 VAC input AC power source, up to 1000 ft away from gate operator. Remove MAX PS-24 power supply from gate operator and place in MAX Magic Box. See page 21 for MAX Magic Box wiring instructions.

NOTE: A MAX Magic Box kit is required for EACH gate operator when using dual gate operators.
**SOLAR - OPTIONAL**

Refer to Solar application guide.

**MAX Solar Power Kit**

MAX Solar Power Kit: MUST be used when using solar power. Sold separately.

**Solar Panel:** must be mounted facing south. It must get full sunlight throughout the day, **NO** shadow obstructions.

**OPTIONAL MAX BC-36 Phantom Battery Module**

This OPTIONAL module replaces the MAX BC-7 Battery Module in the operator. It can be used when the operator is in a high traffic cycling area (Approximately 2000 cycles using only battery power). Sold separately.

**MAX BC-36 Phantom Battery Module** (36 Amp/Hr)

**Power/Solar In Connector**

**Wires**

**Wire Nut**

**Solar Panel 24 Volt**

**Solar Electronics Box**

**Solar Panel**

**Operator Control Box**

**Solar Panel Electronics Box**

**MAX Solar Kit**
Use compact installation arm measurements when area between the OPEN gate and wall is 20” min to 32”. DO NOT use these arm measurements for a standard installation. (For standard installation, see page 6)

It is necessary to protect against the entrapment that could occur with this type of installation. (See entrapment protection on page 13)

A minimum of two (2) WARNING SIGNS shall be installed, one on each side of the gate where easily visible.
Entrapment Protection

Install photocells and/or sensing edges to help protect against entrapment during cycling of the gate (entrapment protection). ONE entrapment protection sensor MUST be installed and connected to “Edge 1 CLOSING direction” on MC-100 motor controller or operator will NOT function. Entrapment protection sensors MUST be MONITORED and NORMALLY CLOSED (N.C.).

Top View

**IMPORTANT:** Sensing edges MUST be Monitored 10K Normally Closed Type and a GEM-104 module MUST be installed.

End of Gate Options

- OPENING/CLOSING Two Sided 10K Sensing Edge to Edge 2 or Photo Cell input MC-100 Edge 2 or Photo Cell input
- CLOSING ONLY One Sided 10K Sensing Edge MC-100 Edge 1 input

See pages 18-19 for wiring instructions.

Dual Gate Operators NOTE: Run EACH entrapment protection sensor to each corresponding GATE OPERATOR’S MC-100 motor controller. See page 9.

Hinge Area

- The hinge area may need protection against entrapment. MAX 10K mini sensing edge works well in this area. (OPEN/CLOSE direction, MC-100 Edge 2 or Photo Cell input)

- IMPORTANT: Photocells MUST be in alignment or fault will occur.

Bottom of Gate

- OPEN/CLOSE Sensing Edge on Bottom of Gate: If the bottom of gate is 6” or higher above the ground, then a 10K sensing edge should be installed.

- IMPORTANT: Photocells MUST be in alignment or fault will occur.

WIRELESS NOTE: Refer to the instruction sheet that comes with the wireless module for wiring and mounting instructions when using wireless option.

Side View

- Beam: 5” or LESS from CLOSED gate.

CLOSING direction photocell to MC-100 EDGE 1 input, Monitored. Normally CLOSED (N.C.)

- Max 10K Mini Sensing Edge (N.C.)

Conduit

- IMPORTANT: Photocells MUST be Monitored Normally Closed Type.

Dual Gate Operators

- OPENING/CLOSING or Closing ONLY 10K (N.C.) Sensing Edge

- IMPORTANT: Photocells MUST be Monitored Normally Closed Type.

WIRELESS NOTE:

Refer to the instruction sheet that comes with the wireless module for wiring and mounting instructions when using wireless option.
Install in-ground loops to help protect vehicles from a moving gate. See pages 27 & 31 for wiring instructions.

Refer to loop manufacturer’s instructions to determine specific loop dimensions.

It is recommended that a licenced installer perform this work.

Outside Property

Illustration not to scale

Inside Property

Safety Loops
Are placed on each side of the gate to prevent the gate from closing on a vehicle in its path. They will stop or reverse the cycling of the gate while a vehicle is in or near the gate’s pathway.

Center Loop
Will ONLY HOLD the gate in the Full Open Position when a vehicle is on the center loop. However, it WILL NOT stop or reverse the gate once it starts to close.

Exit Loop
Automatically opens the gate for exiting vehicles without having to use a radio transmitter (remote control). The exit loop can be placed a minimum of 4 feet away from the safety loop or far enough away from the gate so it has opened by the time the vehicle approaches it.
Check with local building department prior to installing any permanent wiring on this gate operator. Make sure all wiring complies with local code requirements.

**Gate Operator System Overview**

1. **MAX PS-24 Power Supply:** AC power management for the AC input power to the gate operator. See pages 20, 21 & 25.
2. **Release Handle Clamp:** Manually move the gate when handle is raised. See page 37.
3. **Audible Alarm:** Sounds when there is a problem with cycling the gate. Push the alarm reset button on the control box to shut off alarm (see below). Alarm can sound every time operator is cycled using ONLY battery back-up power when turned ON. See page 34.
4. **24VDC Brushless Motor (6 million cycles)**
5. **MAX MC-100 Motor Controller:** Manages UL entrapment protection devices and operator motor reversing ERD sensitivity adjustment. See pages 17, 18, 19, 23, 24 & 27.
6. **MAX BC-7 Battery Module:** Battery Back-Up and DC power management for the gate operator. See page 17.
7. **Limit Tabs:** Adjusts the OPEN and CLOSE gate positions. See page 36.
8. **Limit Switch Box:** Contains the limit switches. Gate operator will NOT function when limit switch box is not connected. See page 36.

**Control Box**

- **Matrix 1:** Manages control panel operations. Manages inputs/outputs, loops and reports problems with gate operator. See Matrix 1 Section starting on page 24.
- **Alarm Reset Button:** Push to shut off alarm and/or reset Matrix 1. See pages 27, 34 & 40.
- **Optional Electronic Gate Open/Close Key Switch:** Electronically move the gate open or closed by turning removable key in the key switch if connected to operator(s). See pages 24 & 42.
MAX BC-7 Battery Module

MAX MC-100 Motor Controller
Continued on next 2 pages.

1. BATTERY Plug: MUST be plugged into BATTERY IN port Before use.
2. POWER/SOLAR IN Port: MAX PS-24 Power Supply connection.
3. Battery Voltage LEDs: Show amount of battery power available. LEDs are always ON when using AC power. Test battery button must be pressed to show battery power when using battery power ONLY.
4. ON/OFF Battery Button: IMPORTANT: Battery power automatically turns ON when MAX PS-24 Power Supply AC POWER Switch is turned ON.
   To turn OFF ALL POWER to operator:
   1. Turn OFF AC POWER Switch on MAX PS-24 Power Supply. Battery power remains ON.
   2. WAIT for 15 seconds.
   3. Press and HOLD (approx. 5 seconds) the RED ON/OFF BATTERY button until MAX BC-7 LEDs turn ON, then release button. LEDs will turn OFF.
5. Replace Battery LED: Replace battery when lit.
6. TEST Battery Button: Press to show amount of battery power available when using battery power ONLY (Battery voltage LEDs will light respectively).
7. Battery IN Error LED: Lights when there is a battery connection problem. Make sure battery plug #1 is plugged into BATTERY IN port or there is no damaged or lose wires.

DUAL GATE OPERATORS NOTE: Connect EACH photocell/sensing edge to the corresponding gate operator. See page 9.

UL Entrap LED: Edge1/Edge2/Photocell inputs have been activated when lit.

Photo Cell-LEARNED MONITORED OPENING/CLOSING direction input: Connects to a NORMALLY CLOSED (N.C.) Sensing Edge or Photocell. Input MUST be “LEARNED” before it can MONITOR a connected sensor (see page 19).
Closing direction activation: gate will REVERSE 2 inches and STOP. Another command is required for gate to resume operation.

RS-485 Input: Factory wired for Primary operator.
Wire to Matrix 1 “SEC GATE” for Secondary operator ONLY.

24V Power Input: 24V Power for Matrix 1 and wireless receiver for edge.

12V Entrapment Protection Sensor Power Out: 12V Power that ALL Entrapment protection sensors MUST use PWR 12V power.

MAX PS-24 Power Supply connection.

IMPORTANT: Battery power automatically turns ON when MAX PS-24 Power Supply AC POWER Switch is turned ON.

- 9. ERD LED: ERD sensor has been activated when lit.

INPUTS:
Jog LT/RT inputs: Can connect to an External Open/Close Key switch. Connect a single key switch to control dual gate operators, See page 24.

GND In: Low Voltage Common connection.

Edg 1-MONITORED CLOSING direction ONLY input: Connects to a NORMALLY CLOSED (N.C.) Sensing Edge or Photocell.
Closing direction activation: gate will reverse to full open position and reset close timer.
Opening direction activation: gate will NOT be monitored during opening cycle.

Edg 2-LEARNED MONITORED OPENING/CLOSING direction input: Connects to a NORMALLY CLOSED (N.C.) Sensing Edge or Photocell. Input MUST be “LEARNED” before it can MONITOR a connected sensor (see page 19).
Closing direction activation: gate will REVERSE to full open position but will NOT reset close timer. Another command is required for gate to resume operation.
Opening direction activation: gate will REVERSE 2 inches and STOP. Another command is required for gate to resume operation.

Making sure the battery plug #1 is plugged into the BATTERY IN port or there is no damaged or lose wires.

Entrapment Protection Sensor Inputs

Max Motor Controller Continued on next 2 pages.

Entrapment protection sensors

3. Battery Voltage LEDs: Show amount of battery power available. LEDs are always ON when using AC power. Test battery button must be pressed to show battery power when using battery power ONLY.

4. ON/OFF Battery Button: IMPORTANT: Battery power automatically turns ON when MAX PS-24 Power Supply AC POWER Switch is turned ON.
   To turn OFF ALL POWER to operator:
   1. Turn OFF AC POWER Switch on MAX PS-24 Power Supply. Battery power remains ON.
   2. WAIT for 15 seconds.
   3. Press and HOLD (approx. 5 seconds) the RED ON/OFF BATTERY button until MAX BC-7 LEDs turn ON, then release button. LEDs will turn OFF.

5. Replace Battery LED: Replace battery when lit.
6. TEST Battery Button: Press to show amount of battery power available when using battery power ONLY (Battery voltage LEDs will light respectively).
7. Battery IN Error LED: Lights when there is a battery connection problem. Make sure battery plug #1 is plugged into BATTERY IN port or there is no damaged or lose wires.

DUAL GATE OPERATORS NOTE: Connect EACH photocell/sensing edge to the corresponding gate operator. See page 9.
Typical Wiring For:
a 10K Normally Closed (N.C.) Sensing Edge ...... AND/OR ........ a Normally Closed (N.C.) Photo Cell

IMPORTANT: Sensing devices MUST be powered by MC-100 or they will NOT be MONITORED.

IMPORTANT: Photocells MUST be in alignment or fault will occur.

Example: Inputs 2 & 3 are NOT used and MUST be jumpered to GND.

DUAL GATE OPERATORS NOTE: Connect EACH photocell/sensing edge to the corresponding gate operator. See page 9.
Normally Closed Definition: When Power is off, relay contacts are OPEN. When Power is on, relay contacts are CLOSED.

UL 325 2016 Compliant MONITORED Normally Closed Entrapment Protection Devices:

Photo Cells:
- Model RG Miller Edge Reflecti-GUARD Reflective-Beam Type (Normally Closed)
- Model PG Miller Edge Prime-GUARD Thru-Beam Type with battery operated transmitter (Normally Closed)
- Model EMX-IRB-MON EMX Thru-Beam Type (Normally Closed)
- Model EMX-IRB-RET EMX Reflective-Beam Type (MUST be wired to Normally Open)
- Model E3K-R10K4-NR OMRON Photo Electric Sensor Reflective-Beam Type (MUST be wired to Normally Open) will work with 12V
- Model 60-2728-1 Allen Bradley Reflective-Beam Type (MUST be wired to Normally Open)

Direct-wired 10K Sensing Edge:
- Model 10K Sensing Edge with GEM-104 Module Miller Edge (Normally Closed)
- MAX 10K Mini Edge Maximum Controls (Normally Closed) Requires a Miller Edge GEM-104 module
- MAX 10K Edge 1 Maximum Controls (Normally Closed) Requires a Miller Edge GEM-104 module

Sensing Edge Wireless Transmitter/Receiver:
- Model MGL-K20 Miller Edge Monitored Gate Link Transmitter and Receiver
**INPUT AC POWER**

Wire input AC power wire to the MAX PS-24 power supply as shown. Choose either 115V or 230V setting on input AC power selector switch. **NOTE:** AC power wire is required for EACH gate operator when using dual gate operators.

**CAUTION:** MAKE SURE CIRCUIT BREAKER IS OFF BEFORE WIRING

**Input AC Power Options**

**Single Phase 115VAC Only**

- **115VAC**
  - Set to 115V
- 115 OR 230VAC Power Wire

**Single Phase 230VAC Only**

- **230VAC**
  - Set to 230V

**IMPORTANT NOTE:** Make sure there are NO exposed bare wires at the power terminal connection.

**Operator MUST be Properly GROUNDED**

**NOTE:** Consult city codes for AC line wiring. Beware of existing underground services.

**DANGER**

HIGH VOLTAGE!

**WARNING**

connect chassis to ground rod for lightning protection

Proper grounding of this gate operator is a requirement for LIGHTNING PROTECTION in lightning prone areas. To be effective, ground connections should be made with a minimum 12 AWG, 600 volt insulated wire to a ground point within 10 feet of the gate operator. The ground point must be at an electrical panel, a metallic cold water pipe that runs in the earth, or a grounding rod.
IMPORTANT NOTE: Maximum Control's remote power supply technology does NOT utilize the battery power from the MAX BC-7 Battery Module during NORMAL gate operation. Battery power is reserved for back-up power ONLY when an AC power failure occurs. As a result, battery life is NOT shortened. This low voltage system can CONTINUOUSLY cycle the gate during NORMAL gate operation, perfect for high traffic gate applications.

A MAX Magic Box Kit (sold separately) is required to remotely install the MAX PS-24 Power Supply from the gate operator. Remove MAX PS-24 power supply from gate operator and install in MAX Magic Box, plug in power supply to PS-24 connector. Wire input AC power to the MAX PS-24 Power Supply (See page 20 for wiring). Choose either 115V or 230V setting on input AC power selector switch. Run 24V low voltage wires (not included) from the MAX Magic Box connection and wire to POWER/SOLAR IN connector (Polarity Matters!). Plug connector into POWER/SOLAR IN port on the gate operator's MAX BC-7 battery module.

NOTE: A MAX Magic Box kit is required for EACH gate operator when using dual gate operators.

MAX Magic Box MUST be Properly GROUNDED

IMPORTANT: MAX Magic Box and Gate Operator MUST EACH be Properly GROUNDED. Proper grounding is a requirement for LIGHTNING PROTECTION in lightning prone areas. To be effective, ground connections should be made with a minimum 12 AWG, 600 volt insulated wire to a ground point within 10 feet of the MAX Magic Box and gate operator. The ground point must be at an electrical panel, a metallic cold water pipe that runs in the earth, or a grounding rod.

NOTE: Beware of existing underground services.

At MAX Magic Box

DO NOT TURN POWER ON AT THIS TIME.

Connect Input AC Power wire (See page 20 for wiring)

Input AC Power Selector Switch

CAUTION: If power selector switch is set for 115V but input power is actually 230V, 7 Amp Fuse will blow.

NOTE: Consult city codes for AC line wiring.

CAUTION: MAKE SURE CIRCUIT BREAKER IS OFF BEFORE WIRING

IMPORTANT NOTE: Maximum Control's remote power supply kit - MAX Magic Box

At Gate Operator

POWER/SOLAR IN Port

POWER/SOLAR IN Connector (Included in kit).

MAX BC-7 Battery Module

Pos + Polarity Matters!

GND

24V Low Voltage Wire in Conduit

Ground Rod within 10 ft of Box

INPUT Power To Operator 24 VDC

At MAX Magic Box

230V AC ON POWER OFF

MAX PS-24 POWER SUPPLY FUSE 7 AMP

IN

Made in USA

Select Input Voltage: 115VAC or 230V AC

disconnect power before servicing unit

WARNING

HIGH VOLTAGE!

WARRANTY VOIDED if label is REMOVED
WIRING OPERATOR

SOLAR POWER CONNECTION - OPTIONAL

Refer to Solar application guide.

NOTE: Cover solar panel from sunlight BEFORE wiring plug to solar panel to prevent a shock from occurring.

Pos + Red
Polarity Matters!
GND Black

Max Solar Power Kit (Sold separately)

STANDARD MAX BC-7 Battery Module
(Approximately 450 cycles using only battery power)

OPTIONAL MAX BC-36 Phantom Battery Module
The OPTIONAL MAX BC-36 Phantom Battery Module is for high traffic cycling areas (Approximately 2000 cycles using only battery power). A BC-36 phantom module is needed for each solar power kit used (One per gate operator when dual gate operators have been installed). It replaces the MAX BC-7 Battery module in the operator’s battery position (see page 45). Operator cables reconnect to the same plugs on the BC-36 as they did on the BC-7 battery module.
WIRING OPERATOR

OPERATORS TO MATRIX 1

Unscrew MAX MC-100 motor controller from operator to gain access to RS-485 connector. Schematics on page 40 of manual shows where all plugs are located to re-install MAX MC-100 motor controller.

Connect 24V power wire from the Primary/Single MAX MC-100 motor controller to power Matrix 1. Connect (3) three RS-485 wires from the MAX MC-100 motor controller to the Matrix 1 - PRIMARY GATE.

Connect (3) three RS-485 wires from the SECONDARY operator’s MAX MC-100 motor controller to the Matrix 1 - SEC GATE. DO NOT connect PWR 24V.

NOTE: Primary/Single operator closest to control box.
The Optional Key Switch is independent of the Matrix 1 and allows the gate to be electronically moved open or closed by turning the removable key in either direction if you choose to connect the key switch.

Connect (3) three wires from the Key Switch at the Control Box to the MAX MC-100 Motor Controller.

NOTE: Each operator is specifically wired to the Optional Key Switch when installing dual gate operators if you choose to connect the key switch. (see illustrations).
Operator should have Input AC power wired to PS-24, 24V & RS-485 wired between Matrix 1 and MC-100 and “Optional” Key Switch wired to MC-100. TURN POWER ON. Certain LEDs should normally turn ON accordingly:

MAX PS-24 Power Supply

- AC IN LED:
  - Normal - Turns ON.
  - Error - Not ON. Check AC power.
  - 7 Amp Fuse blown. Replace fuse.
  - Input AC selector switch MUST be set to CORRECT input AC power.

MAX MC-100 Motor Controller

- POWER LED:
  - Normal - Turns ON.
  - Error - Not ON. Check POWER IN plug on back of MC-100.

- Matrix On-Line LED:
  - Normal - Turns ON.
  - Error - Not ON. Check RS-485 wiring to Matrix 1.

- Limit SW On-Line LED:
  - Normal - Turns ON.
  - Error - Not ON. Check LIMIT SWITCH plug.

Matrix 1

- POWER LED:
  - Normal - Turns ON.
  - Error - Not ON. Check 24V wiring from MC-100 Primary/Single.

- Motor On-Line PRIMARY LED:
  - Normal - Turns ON.
  - Error - Not ON. Check RS-485 wiring to Primary/Single MC-100.

- Limit SW On-Line PRIMARY LED:
  - Normal - Turns ON.

- PRIMARY GATE OPEN RIGHT OPEN LEFT LED:
  - Normal - Turns ON either LED according to switch setting.
  - Error - Not ON. Check LIMIT SWITCH plug on back of MC-100.

- BATTERY IN USE LED:
  - Normal - Not ON.
  - Error - Flashes on and off. Battery not plugged in to BATTERY IN port on BC-7 Battery Module.

MAX BC-7 Battery Module

- BATTERY VOLTAGE LED:
  - Normal - 3 LEDs turn ON - Fully charged batteries.
  - Batteries need charging - LEDs will turn on in sequence until batteries are fully charged. Batteries are NOT necessary when AC power is available.

- BATTERY IN ERROR LED:
  - Normal - Not ON.
  - Error - Turns ON. Battery not plugged in to BATTERY IN port.

To turn OFF ALL POWER:

1. Turn OFF AC POWER Switch on MAX PS-24 Power Supply. Battery power remains ON.
2. WAIT for 15 seconds.
3. Press and HOLD (approx. 5 seconds) the RED ON/OFF BATTERY button until MAX BC-7 LEDs turn ON, then release button. LEDs will turn OFF.
Matrix 1 Overview

1. Battery Back-Up Mode - Page 28
2. Primary Gate - Page 28
3. Maglock - Page 31
4. Gate Tamper - Page 32
5. In-Ground Loop Connection - Page 31
6. Anti Tailgate - Page 29
7. Loop Detectors - Page 31
8. UL Entrapment LEDs - Page 32
9. Close Timer - Page 28
10. ID Plug & ID Plug Error LED - Page 32
11. UL Alarm/Alarm Reset Button - Page 34
12. Radio Power - Page 30
13. Partial Open - Page 33
14. OBD Port Black Box - Page 30
15. Selectable Gate Speed Control - Page 28
16. ERD & Motor Overload LEDs - Page 35
17. Gate Status - Page 34
18. Radio Relay - Page 30
19. Emergency Vehicle/Max Open Inputs - Page 32
20. Normal Opening Devices - Page 27
21. Close direction Photocell (N.O.) - Page 34
22. Operators Communication LEDs - Page 23 & 35
23. OPEN/STOP/CLOSE Connection - Page 34
24. Gate Disable - Page 33
25. Matrix 1 Power - Page 23 & 35
26. Battery in Use - Page 35
**In-Ground Loops**

**Overview**

**Gate Tamper:**
- Photocell Power
- Key Switch
- Opening Normal Device
- 4-Wire Radio
- OR
- Safety Loop 24 VDC
- Safety Loops Wired in series
- Center Loop
- Radio Power
- OR
- Card Reader
- 12 VDC

See page 32.

**Emergency OPEN**

Emergency/Security Devices
- MAX OPEN
- Override gate disable switch
- See page 34 (Typically Retro-fit).

UL 325 entrapment protection.

ID Plug:
- Dry Contact (N.O.)
- Closing Photocell
- Photocell (N.O.)
- GND
- 24VDC
- 12VDC

MATRIX 1

open

MAX OPEN

SAFETY CENTER EXIT

LEAVE OPEN

BACK-UP MODE

Primary/Single Operator

Connect to MC-100 motor controller. See pages 23 & 35.

Normal Opening Device
- Dry Contact (N.O.)
- ID Plug: See page 32
- Radio Receivers See page 30.

Emergency/Security Devices
- Emergency OPEN (Overrides gate disable switch)
- MAX OPEN (Overrides gate disable switch)
- 3-Button Station See page 34.
- Normal Opening Device
- Security Device
- Gate Status: See page 34.

Secondary Operator
Connect to MC-100 See pages 23 & 35.

MC-100 Motor Controller
See pages 17-19

Normally Closed
10K Sensing Edge
UL 325 Type B2
See page 14 

UL 325 Type B1
Normally Closed
Photocell
Wireless Sensing Edge Radio Receiver
Refer to wireless manual for more info.

Key Switch
- Card Reader
- Keypad
- Separate power for Devices.

12 VDC OR 24 VDC Photocell Power

Normal Opening Devices
- Phone Entry
- Key Switch
- Card Reader
- Keypad
- Photocell (N.O.)

Normally Open
- Closing Photocell ONLY. See page 34 (Typically Retro-fit).
- NOT UL 325 entrapment protection.

Security Device
- Gate Disable Switch or Timer
- See page 33.

Strobe Light
12VDC
250mA Max

Control Box
- Alarm Reset Button
- See page 34.

Optional Control Box
- Key Switch
- See page 24.

GEM-104
24V

UL 325 Type B2
Normally Closed
10K Sensing Edge
See page 14 

UL 325 Type B2
Normally Closed
Photocell
Wireless Sensing Edge Radio Receiver
Refer to wireless manual for more info.

To PWR 12V on back of MC-100

Secondary Operator
Connect to MC-100 See pages 23 & 35.

MC-100 Motor Controller
See pages 17-19

Normally Closed
10K Sensing Edge
UL 325 Type B2
See page 14 

UL 325 Type B1
Normally Closed
Photocell
Wireless Sensing Edge Radio Receiver
Refer to wireless manual for more info.

To PWR 12V on back of MC-100

Secondary Operator
Connect to MC-100 See pages 23 & 35.

MC-100 Motor Controller
See pages 17-19

Normally Closed
10K Sensing Edge
UL 325 Type B2
See page 14 

UL 325 Type B1
Normally Closed
Photocell
Wireless Sensing Edge Radio Receiver
Refer to wireless manual for more info.

To PWR 12V on back of MC-100

Secondary Operator
Connect to MC-100 See pages 23 & 35.

MC-100 Motor Controller
See pages 17-19

Normally Closed
10K Sensing Edge
UL 325 Type B2
See page 14 

UL 325 Type B1
Normally Closed
Photocell
Wireless Sensing Edge Radio Receiver
Refer to wireless manual for more info.

To PWR 12V on back of MC-100

Secondary Operator
Connect to MC-100 See pages 23 & 35.

MC-100 Motor Controller
See pages 17-19

Normally Closed
10K Sensing Edge
UL 325 Type B2
See page 14 

UL 325 Type B1
Normally Closed
Photocell
Wireless Sensing Edge Radio Receiver
Refer to wireless manual for more info.

To PWR 12V on back of MC-100

Secondary Operator
Connect to MC-100 See pages 23 & 35.
Set the Primary/single gate operator with Primary Gate setting. Secondary operator will automatically be set to the opposite opening direction as the primary gate operator when using dual gates.

**GATE CLOSE TIMER**

The Close Timer has 16 selectable settings for automatic gate close time.

Knob at OFF position: close timer OFF.

1st click clockwise - Knob at MIN position: 1/2 sec...

2nd click clockwise: 1 sec...

3rd click: 4 sec...

4th click: 8 sec...

5th click: 12 sec (4 sec increments for each successive click up to 60 sec MAX)

NOTE: 1/2 sec MIN position is recommended for High Traffic areas.

**SELECTABLE GATE SPEED CONTROL**

The Gate Speed knob has 16 selectable settings to choose from.

MAX Phantom 2000 speed varies approx. 11.5 sec to 20 sec.

MAX Phantom FAST speed of dual gates varies approx. 6 sec to 14 sec.

The speed will vary depending on the weight and length of the specific gate(s). Make sure gate speed is appropriate for the size and length of the gate(s).

NOTE: The Auto Gate Sync feature provides synchronous opening and closing between bi-parting gates (dual gate operators).

**BATTERY BACK-UP MODE**

The Battery Back-Up Mode setting will determine how the gate operator will function during an AC power failure. Gate operator with a full battery charge should cycle a 2000 lbs gate (battery power ONLY) approximately 450 times.

LEAVE OPEN - The gate operator will continue to cycle the gate normally until the battery power can no longer cycle the gate. When this happens, the gate operator will open the gate and leave it in the OPEN position until power is restored.

LEAVE CLOSED - The gate operator will continue to cycle the gate normally until the battery power can no longer cycle the gate. When this happens, the gate will close if not already in the CLOSE position, where it will remain until power is restored. Enough battery power is retained for a LIMITED time to operate emergency vehicle entry (Using opening devices connected to FIRE DEPT and/or MAX OPEN inputs to FULLY open gate).

OPEN 1 TIME - The gate operator will automatically OPEN gate once and leave it in the OPEN position until power is restored.
**ANTI TAILGATE**

Turned OFF - Close timer will close the gate. If an in-ground safety or exit loop gets activated during the close cycle, gate will REVERSE to the open position.

Turned ON - (In-ground loops required) Gate will close after all the in-ground loops have been cleared no matter how long the close timer is set for. If an in-ground safety loop gets activated during the close cycle, gate will REVERSE to the open position.

**SINGLE PASS ANTI-TAILGATE**

Turned ON - (In-ground loops required) Gate will close after all the in-ground loops have been cleared no matter how long the close timer is set for. When an in-ground safety loop gets activated during the close cycle, gate will PAUSE and NOT reopen. When loop is cleared, gate will continue to close preventing UNAUTHORIZED entry.

**Unauthorized Vehicle Approaches**

NO VALID open command is given.

Vehicle is attempting to activate safety loop before the gate's close cycle is complete, expecting gate to reopen.

**Authorized Vehicle**

VALID open command was given.

When last Safety Loop is cleared, gate will close.

NOTE: If a VALID open command is received at this point, gate will stop and reopen.
**RADIO RECEIVER**

Connect a 3-wire or 4-wire radio receiver to Matrix 1. Choose 12V or 24V, 250 mA max. power.

**CLOSE TIMER ON** - Each time the remote button is pressed **during the Close Timer countdown** (gate is open) causes the timer to reset and begin again. When close timer countdown is complete, gate will close.

**CLOSE TIMER OFF** - Sequence when pressing remote button:
- Press **One Time** - gate OPENS . . .
- Press **Again** - gate STOPS . . .
- Press **Again** - gate CLOSES . . .
- Press **Again** - gate STOPS . . .
  Sequence repeats when button is pressed again.

**NOTE:** Use a drain hole in bottom of control box to expose wire antenna of receiver.

---

**RADIO SAFETY PAUSE**

Turned **ON** - The radio transmitter (remote control) can **PAUSE a MOVING** gate by pressing the remote button. Pressing the remote button again will cause the gate to **CONTINUE** in the **SAME** direction. This process can be repeated as many times as desired.

---

**GATE IN MOTION ALARMS**

**MODE 0** - Turned **ON** - Alarm will sound **BEFORE** and **DURING** gate cycle to alert surrounding area.

**NOTE:** A strobe light can be connected to **UL ALARM** connection that will flash **ON** and **OFF** when the alarm is sounding. See page 34.

**MODE 1** - Turned **ON** - Alarm will beep when using **ONLY** battery power **DURING** gate cycling. This brings to attention that only battery power is being used and **NOT** normal AC power.

---

**OBD PORT BLACK BOX**

On Board Diagnostics (OBD) port will download a simple .txt file to troubleshoot gate operator errors and to view normal transaction logs. Plug a USB flash drive into port. LED will flash while file is downloading. When LED stops flashing, remove flash drive and plug it into any computer with an available USB port and simple text reader software (typical).

The operator’s event history is stored as a simple .txt file. Contained in the file is a log of the most recent **1000 events**. Quickly identify and diagnose a complex or intermittent problem. The file can even be e-mailed to the factory for on site diagnosis if necessary. The files will be stored as an ongoing **event history** of the transactions that occur at the gate operator.
**MAGLOCK**

Maglock MUST be connected as shown.

**MAGLOCK DELAY:** You MUST select a time delay when using a maglock. Maglock power disengages 1.5 sec or 2 sec before gate starts opening.

**MAGLOCK LED (Monitors Maglock):**
- ON - Locked
- OFF - Unlocked
- Flashing - Problem with Maglock

**EXTENDED LOOP DETECTORS**

LEDs will flash when there is an error with Safety loop wires must be wired in series. See page 15 for in-ground loop installation.

Connect each in-ground loop wires to the appropriate input. Lead wires should be twisted together 6 twists per foot minimum. See page 15 for in-ground loop installation. Safety loop wires must be wired in series. Each LED will light when the corresponding loop detector get activated by a vehicle passing over its in-ground loop. LEDs will flash when there is an error with the corresponding loop detector.

Matrix 1 will accept third party loop detectors in the 3 ports. Each loop detector has a corresponding in-ground loop that must be connected for the loop system to operate (see below). Power down Matrix 1 BEFORE connecting loop detectors. Refer to your chosen loop detector’s instruction sheet for specific information about loop detector.
**ID Plug**

An **ID Plug** comes standard on Matrix 1. It identifies the type of gate operator and **MUST** be plugged in or the Matrix 1 **WILL NOT** function.

**ID Plug Error LED**: Will light when ID Plug is missing.

---

**GATE TAMPER**

The **GATE TAMPER** can be used for various functions such as turning a warning light, siren or camera on when the gate is tampered with (Vandalized Gate). The gate operator defines a “Vandalized Gate” as **AUTHORIZED** movement of the gate. This can occur if the red release handle clamp is lifted and gate is manually moved from the **closed position** or the gate is forced open from the **closed position without authorization**.

**Tamper NO/Com Relay**: Connect a warning light, siren, camera or an existing alarm system to relay.

**Tamper IN/Gnd Input**: Connect a sensor device to input. When Tamper In/Gnd gets triggered, device that is wired to Tamper relay (NO/Com) will activate.

---

**UL Entrapment LEDs**

**UL Entrapment LEDs** will indicate when a **opening direction** Photocell and/or Sensing Edge(s) have been activated. If alarm gets triggered, press reset button on control box to turn alarm off.

**Note**: UL safety approved devices are wired to the MC-100 motor controllers **only**. Do not wire them to the Matrix 1.

**Reverse Sensitivity LED**: Will light when the gate encounters an obstruction triggering the ERD sensor.

---

**Emergency Vehicle/Max Open Inputs**

**FIRE DEPT Input**: Should be connected to a knox box device to allow the proper authorities to gain emergency access when necessary. The input will override the **GATE DISABLE** input and allow **emergency** personnel **FULL 24/7** access. Gate fully opens.

**Max Open Input**: Can be connected to a key switch and used as an **additional** input from the FIRE DEPT input. The input will override the **GATE DISABLE** input and allow **security** personnel **FULL 24/7** access. Gate fully opens.
GATE DISABLE

An ON/OFF switch or 7-Day timer devices can be connected to the GATE DISABLE input. When these devices are turned ON, they will DISABLE normal opening devices such as keypad, exit loop etc. The FIRE DEPT/ MAX OPEN and RADIO inputs will remain enabled when GATE DISABLE has been turned ON. This is useful when the gated area needs to be secured from ALL but emergency or authorized vehicle entry. Some examples are: Residential home vacation period or during closed hours of a business when no one can monitor the property.

When GATE DISABLE is turned ON: The operator will beep for 3 minutes BEFORE arming itself. This allows time to turn ON GATE DISABLE and leave the property before it is armed.

When FIRE DEPT/MAX OPEN gets activated: Gate opens and GATE TAMPER relay will activate immediately.

When RADIO Input gets activated: Gate opens and GATE TAMPER relay will activate after 3 min. This allows time to turn OFF GATE DISABLE or disarm an existing building alarm system if connected.

IMPORTANT: It is NOT recommended activating the GATE DISABLE device while persons are present inside the property.

PARTIAL OPEN

A gate can be set to partially open by recording the PARTIAL OPEN gate cycle. LED will stay lit when PARTIAL OPEN is ON.

IMPORTANT: Limit switches MUST be learned BEFORE Partial Open can be recorded.

To RECORD PARTIAL OPEN:
2. Press 3-button station OPEN button to start gate’s open cycle.
3. Press 3-button station STOP button when gate is in desired partial open position (Beyond center loop).
4. Press PARTIAL OPEN button AGAIN to STOP recording. Blue LED stops flashing, open position has been recorded. LED remains ON.

To ERASE PARTIAL OPEN recording:
Press and HOLD PARTIAL OPEN button for 5 sec. LED turns OFF.

NOTE: The FIRE DEPT and/or MAX OPEN connected devices will always FULLY open gates even when the partial open is being used.

CAUTION: Gates partial OPEN position MUST be outside the Center Loop when in-ground loops have been installed.
**UL ALARM/ALARM RESET BUTTON**

A UL ALARM (strobe light) can be connected. It will turn **ON** when the GATE IN MOTION - Mode 0 and/or Mode 1 are turned **ON** (see page 30).

Press **RESET BUTTON** to turn **OFF** activated strobe light.

Press **RESET BUTTON** to turn **OFF** an activated alarm.

**GATE STATUS MONITORING**

GATE STATUS LEDs will turn **ON** when gate is in the **OPEN** or **CLOSED** position.

Connect a gate monitoring device to GATE STATUS relays to show if gate is in the OPEN or CLOSED position.

OPEN/COM Relay: Activates when gate gets to the OPEN position.

CLOSE/COM Relay: Activates when gate gets to the CLOSED position.

**OPEN/STOP/CLOSE CONNECTION**

The OPEN/STOP/CLOSE inputs will allow a standard 4-wire 3-Button Station or an additional External RESET Button to be connected.

Corresponding LEDs will light when each button is activated.

**CLOSING PHOTOCELL CONNECTION**

The Normally OPEN PHOTOCELL input will allow a CLOSING DIRECTION Normally OPEN PHOTOCELL to be connected. 12V or 24V power can be supplied for the photocells.

**IMPORTANT:** This input is **NOT** UL 325 entrapment protection.

**NOTE:** This input is typically used when an existing normally open photocell needs to be retro-fitted to this operator when this operator is replacing an obsolete operator.
**MATRIX 1**

**GATE OPERATORS COMMUNICATION LEDS**

- **PRIMARY/SINGLE** operator to the **PRIMARY GATE (+, GND, -)**. **SECONDARY** operator to the **SEC GATE (+, GND, -)**. See page 23.
- **LIMIT SWITCH ON-LINE LED**: will light for each gate operator’s limit switch that the Matrix 1 is successfully communicating with.
- **MOTOR ON-LINE LED**: will light for each gate operator’s MC-100 Motor Controller that the Matrix 1 is successfully communicating with.

**24V POWER FOR MATRIX 1**

Connect **24VDC POWER** from **PRIMARY/SINGLE** operator **ONLY**. See page 23.
- **POWER LED**: Will light when 24V low voltage power is connected.
- **NOTE**: DO NOT power any external devices using this connection. This power is reserved for Matrix 1 **ONLY**.

**BATTERY IN USE LED**

- **BATTERY IN USE LED** will light when operator is using **ONLY** battery back-up power. The **GATE IN MOTION Alarm** can be set up to sound alarm when operator is using **ONLY** battery power **DURING** gate cycling. This brings to attention that only battery power is being used and **NOT** normal AC power. See page 30.
- **LED Flashing NOTE**: **BATTERY IN USE** and **POWER** LEDs flash together when the battery is not plugged into the **BATTERY IN** port of the MAX BC-7 Battery Module. Make sure battery plug is correctly installed and there is no damaged or loose wires.

**MOTOR MOTION LEDS**

- **REVERSE SENSITIVITY LED**: Will light when the gate encounters an obstruction triggering the ERD sensor.
- **MOTOR OVERLOAD LED**: Will light when excessive current is being drawn by motor caused by damaged gate hardware or gate is too heavy.
- **NO LIMIT SWITCH CLAMP SLIPPING LED**: Will light when either limit switch does NOT activate from it’s learned positions.
- **NO LIMIT SWITCH/CLAMP SLIPPING LED**: Will light when the release handle clamp is slipping on the output shaft. The learned gate **OPEN** and **CLOSE** positions will **NOT** be correct when the limit tabs keep changing position.
The limit tabs need to be set **BEFORE** the gate can be cycled or **DAMAGE** could occur.

**IMPORTANT:** Manually Release arm and move the gate to the desired **OPEN** and **CLOSED** positions to adjust the limit tabs. Make sure power is **ON**.

**ADJUST LIMITS:**

1. Move gate to **OPEN** position.
2. Loosen open limit tab screw.
3. Rotate open limit tab until open LED lights.
4. **TIGHTEN** open limit tab screw.
5. Move gate to **CLOSED** position.
7. Rotate closed limit tab until closed LED lights.
8. **TIGHTEN** closed limit tab screw.

**IMPORTANT:** Manually Secure Arm (see page 37)

Cycle the gate **OPEN** and **CLOSED** after the limit tabs have been set **AND** the arm is **SECURE**. Operator will cycle slowly to **LEARN** the **OPEN** and **CLOSED** gate positions. After the operator learns the gate positions, it will cycle at the **GATE SPEED** selected for normal operation.

**“Fine Tune” Limits Adjustment**

Push and **HOLD** the **JOG LEFT** or **JOG RIGHT** buttons accordingly on the **MAX MC-100 motor controller** to move the gate (release the button to stop gate). This allows gate to be moved back and forth without leaving the operator to “fine tune” the open and close gate positions if desired.

**WARNING:** Avoid the moving arm while “Fine Tune” adjusting.

**Approximate OPEN and CLOSED limit tab positions.**

**CAUTION**

Make sure **OPEN/CLOSE** limit rings are tightened after adjustment or slippage could occur.

**LED Indicators**

**Arm in Closed Position**

**Positive Stop on Long Arm**

**1/4” gap**

**IMPORTANT:** **DO NOT** allow positive stop on long arm to touch short arm in closed position. Leave about a 1/4” gap.

**IMPORTANT:** LEDs **MUST** light up when gate reaches **OPEN** and **CLOSED** positions or operator **WILL NOT** learn gate positions. If gate positions are not learned, gate cycling speed will remain slow during normal operation.
**Adjustment:**

Tighten the Adjustment bolt until desired result is achieved. The release handle clamp has been factory adjusted and **SHOULD NOT** need any adjustment.

**IMPORTANT:** The red handle **MUST BE FIRMLY secure in the HORIZONTAL position.**

**IMPORTANT:** The arm **MUST NOT** slip when the gate is cycling or the gate **OPEN** and **CLOSE** limit positions will **NOT** be **LEARNED.** Gate speed will remain slow if gate positions are **NOT** learned.

**Re-Attach to Operator:**

Limit pin **MUST** fit into slot in bottom of release handle clamp **directly under the arm** when reattaching arm to operator.

**After Release Handle Clamp is in the SECURE HORIZONTAL position:**

Pull the arm. **NO slippage should occur.** If it does, readjust.

**NOTE:** When limit tabs are already set and the release handle is put back in the secure position but the gate is **NOT** in the full open or close position, the operator will **automatically** re-align the gate’s open and close tabs. **No readjustment is necessary.**
Adjustments

The Phantom 2000 is equipped with an ERD Sensor - Electronic Reversing Device (Type A) that functions as entrapment protection according to UL 325 standards. The gate will reverse direction after encountering an obstruction in either the OPEN or CLOSE gate cycle.

When the gate encounters an obstruction during the CLOSE cycle, it will reverse to the open position and PAUSE the gate. An input command (press remote button or exit loop) is needed BEFORE the gate will reset and close again.

When the gate encounters an obstruction during the OPEN cycle, it will reverse approximately 6 inches and PAUSE the gate. An input command (press remote button or exit loop) is needed BEFORE the gate will reset and open again.

For the ERD Sensitivity to function correctly:

- **THE RELEASE HANDLE CLAMP MUST NOT SLIP** when the gate encounters an obstruction.
- Limit switches must be learned BEFORE adjusting the ERD Sensitivity.

**Test ERD Sensitivity**

Allow the gate to strike an immobile object while OPENING and CLOSING. The gate MUST reverse direction after striking the object. If it does not, increase the ERD Sensitivity.

Repeat this process until the correct sensitivity is set. If alarm sounds while preforming this procedure, press alarm reset button on control box.

**“Min” ERD Position 16 Setting**

When solid gates are installed in:

- Unusually high wind areas
- Uphill opening gate
- Heavy gate

ERD sensor can be set to Min (position 16) to keep the gate cycling normally in such extreme conditions.

**CAUTION:** Minimum sensitivity setting (position 16) results in gate exerting MAXIMUM force before reversing direction.
Maintenance and repair of the gate operator must be performed by a qualified professional gate operator technician. The following services need to be periodically performed:

- Check and adjust the gate operator's force, speed, and sensitivity.
- Make sure all power (AC/DC) connections are corrosion free.
- Check all batteries for proper voltage.
- Check the incoming line voltage and confirm it is within 10% of its rating (115 or 230 volts).
- Verify battery backup functionality by turning off the power source (115 VAC and 230 VAC). Restore power after testing.
- Cycle gate system and lubricate with heavy-duty, high-performance lubricant where needed.
- Test all contact and non-contact sensors, in-ground vehicle loop detectors, keypad, telephone entry system or any other access control devices that are used to control the gate operator.
- Test the manual release feature.

MAKE SURE END USER/HOME OWNER KNOWS HOW TO PROPERLY REMOVE GATE OPERATOR FROM SERVICE AND WHO TO CONTACT FOR PROFESSIONAL ASSISTANCE.

Date Installed: ________________________________

Installer/Company Name: ____________________________

Phone Number: ____________________________ Operator Serial Number: ____________________________

Any repairs and modifications must be performed by a qualified professional gate operator technician. If the gate or gate operator ever malfunctions, end user/home owner needs to immediately remove the gate operator from service (manually position gate (see manual release) in a desired prolonged position and turn ALL power OFF to the gate operator). End user/home owner must call a qualified professional gate operator technician for any repairs and modifications.

The gate operator is virtually maintenance free to an end user/home owner, minimal maintenance is recommended to ensure reliable operation.

End user/home owner:
- Scheduled maintenance should be performed approximately every six months by a qualified professional gate operator technician, or when unusual noises are heard from the gate hinges and/or gate operator arm.
- DO NOT remove the operator cover to perform any normal maintenance.
- Lubricate gate hinges and gate operator arm periodically with heavy-duty, high-performance lubricant and clean up all excess lubricant.
- Make sure there are no vehicles or pedestrians in the path of the gate while performing maintenance.
- Make sure the person performing maintenance is the only person in control of all control devices in order to avoid possible involuntary activation of the gate operator. Gate operator MUST be removed from service while maintenance is performed.
- Keep any water from landscape watering hoses or sprinkler systems away from the gate and gate operator area.
- Keep the area around the gate and gate operator as clean as possible.
- Keep any debris away from the gate's swinging path.
- Test periodically (use caution) all safety sensors, in-ground vehicle loop detectors, keypad, telephone entry system or any other access control devices that are used to control the gate operator. Make sure everything is working properly.
- Solar panel must be cleaned periodically if solar power is being used.
1. Make sure ALL power is OFF to operator.

2. Unlock or unlatch hood and remove it.

3. Pull red handle up and move gate.

**DO NOT** Lift Arm OFF of Operator

**WARNING** NEVER grasp the arm to move gate!

**ALWAYS** grasp gate to move it.
**Electronics Gate Open/Close**

The **optional** key switch can open or close the gate electronically if the switch has been wired to the gate operator.

Insert key on control box, turn and HOLD (in either direction) to MOVE gate.

**CAUTION:** Keep pedestrians and vehicles clear of the gate while it is moving.

**Audible Alarm**

**If the Alarm Sounds During Normal Gate Operation:** When the gate encounters **two** consecutive obstructions before completing a gate cycle, the alarm will sound and the gate will **PAUSE** in the position where the second obstruction occurred. **Check the Gate Area for Any Problems Before** pressing the alarm reset button on the control box to shut off the alarm and reset the gate. **Note:** Alarm will automatically shut-off after five minutes but will **not allow** gate to operate until the alarm reset button is pressed.

**Some reasons why the alarm sounds:**

- A **FOREIGN OBJECT** is on the gate frame while the gate is moving.
- The gate is **TOO HEAVY**.
- The gate operator tries to close the gate but the gate **GETS CAUGHT** on an object and cannot move.
- The moving gate gets **PUSHED** by a moving **VEHICLE**.
- **Hinges** are **too tight** or **broken**, gate cannot move freely.
- Gate is **STUCK** or **bent** in an awkward position.
### Maintenance

**Replacement Parts List**

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Camlock Assembly with cover and key</td>
</tr>
<tr>
<td>2</td>
<td>Plastic Hood</td>
</tr>
<tr>
<td>3</td>
<td>Hood Latch Bracket</td>
</tr>
<tr>
<td>4</td>
<td>Output Clamp Assembly</td>
</tr>
<tr>
<td>5</td>
<td>Operator cover with nameplate</td>
</tr>
<tr>
<td>6</td>
<td>Swing arm T-Bar</td>
</tr>
<tr>
<td>7</td>
<td>Output collar and rings</td>
</tr>
<tr>
<td>8</td>
<td>Output Shaft</td>
</tr>
<tr>
<td>9</td>
<td>7Ah Battery Module</td>
</tr>
<tr>
<td>10</td>
<td>Limit Switch Assembly</td>
</tr>
<tr>
<td>11</td>
<td>Power Supply Assembly</td>
</tr>
<tr>
<td>12</td>
<td>Double Gear Box Gray (2000)</td>
</tr>
<tr>
<td>13</td>
<td>DC Brushless Motor</td>
</tr>
<tr>
<td>14</td>
<td>MC-100 Motor Controller Assembly</td>
</tr>
<tr>
<td>15</td>
<td>External Control Box Cabinet</td>
</tr>
<tr>
<td>16</td>
<td>Matrix 1 Control Board Assembly</td>
</tr>
<tr>
<td>17</td>
<td>Swing Arm Assembly</td>
</tr>
<tr>
<td>18</td>
<td>Rotary Knob Actuator</td>
</tr>
<tr>
<td>19</td>
<td>Chassis</td>
</tr>
<tr>
<td>20</td>
<td>Double Gear Box Yellow (FAST)</td>
</tr>
</tbody>
</table>
Maximum Controls LLC (“Manufacture”) warrants the original purchaser of this product, for the purpose to which this product is originally installed, that the product is free from defect in materials and/or workmanship for a period of 8 years for the Brushless DC Motor and cover, 5 years for everything else with the exception of the batteries which are limited to a 1 year warranty. The performance of this product is dependent on compliance to the instructions, maintenance, operation, and testing clearly outlined in the user manual. Failure to comply completely with those instructions will void this warranty in its entirety. This warranty does not cover damage to the product caused by vandalism, water damage, direct hit lightning strike, or installation errors. This warranty does not include any labor charges that might be needed to troubleshoot, replace, or repair a problem.

If, during the limited warranty period, one of the components exhibits a defect in material and/or workmanship, please call 949-699-0220 before dismantling the product. Shipping instructions and an RMA (Return Material Authorization) Number will be issued by the factory service center when contacted. Do not send any product in for service without an RMA number. Shipping charges to and from the factory service center for warranty repairs are the responsibility of the customer. Repair or replacement of any warranty items is made at the sole discretion of the Manufacturer.

ALL IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY AND SUITABILITY FOR A PARTICULAR PURPOSE, ARE LIMITED TO 8 YEARS FOR THE BRUSHLESS MOTOR DC AND COVER, 5 YEARS FOR EVERYTHING ELSE WITH THE EXCEPTION OF THE BATTERIES WHICH ARE 1 YEAR. NO IMPLIED WARRANTIES WILL EXTEND BEYOND THE WARRANTIES LISTED ABOVE. Some states do not allow limitations on how long an implied warranty last so this limitation might not apply to you.

This Limited warranty does not cover any problems with or relating to, the gate, the gate hardware, including but not limited to hinges, rollers, brackets, entry devices etc. Any service call that determines the cause of a problem to be external to the product could result in a fee. Under no circumstances shall the manufacture be liable for consequential, incidental or special damages arising in connection with the use, or inability to use, this product. Under no circumstances will the Manufacture’s liability for breach of warranty, breach of contract, negligence or strict liability exceed the cost of the product covered other liability in connection with the sale of this product.
The **GATE TAMPER** feature will activate the relay when a number of security circumstances occur, making illegal entry almost impossible when the gate operator is connected to an existing building/home alarm system. The **GATE TAMPER** relay will activate when:

1. The red release handle clamp is lifted and the gate is pushed open from the closed position without authorization.
2. The gate is PHYSICALLY moved from the closed position with EXTREME force.
3. The FIRE switch is turned **ONLY** if the **GATE DISABLE** has been turned **ON**.

**MAX BC-36 Phantom Battery Module - OPTIONAL**

Maximum Controls offers a **MAX BC-36 Phantom Battery Module** that replaces the standard **MAX BC-7 Battery Module** when more battery power **ONLY** will be used. This can be used with the **OPTIONAL** MAX solar power kit for the gate operator. Two 12 volt 36 Amp/Hr batteries supply plenty of power to operate up to 2000 gate cycles a day using only battery power. (your performance might vary)
**GATE DISABLE FEATURE**

This unique **GATE DISABLE** feature is useful when the gated area needs to be secured from ALL but emergency and/or authorized vehicle entry. Some examples are:

- Residential home vacation period.
- During closed hours of a business.

The **GATE DISABLE** feature will allow the FIRE DEPT/MAX and RADIO inputs to operate but nothing else. It helps with some major security problems that can occur when no one is available to monitor the property.

**GATE DISABLE** prevents breaking into a keypad box and trying to trigger the wires to get the gate to open.

**IMPORTANT**: It is NOT recommended activating **GATE DISABLE** while persons are present inside the property.

**EVENT HISTORY DOWNLOAD**

This unique **EVENT HISTORY** feature has an On Board Diagnostics (OBD) port to download a simple .txt file to troubleshoot gate operator errors and to view normal transaction logs. This file will log intermittent problems with the gate operator that can be difficult to solve. This file can even be e-mailed to the factory from out in the field at the job site for additional technical support if necessary.

The event history can store up to 1000 transactions.

**Event History Text Document Sample**

Event type clarification:
- **INFO**: Informational message only
- **WARNING**: unusual event but doesn’t cause system malfunction
- **ERROR**: abnormal event, could cause system malfunction
- **ENTRAP**: entrapment detection event

Event Report:
- Fri 07/11/2014 10:59:41 INFO : Cycle Counter
- Fri 07/11/2014 10:59:37 INFO : Radio Input Deactivated
- Fri 07/11/2014 10:59:36 INFO : Radio Input Activated
- Fri 07/11/2014 10:57:40 INFO : PRI_CID: Communication Established
- Fri 07/11/2014 10:57:34 ENTRAP : PRI_MC: Photo Cell Activated
- Fri 07/11/2014 10:56:46 WARNING: PRI_MC: Tamper Reported
SAFETY SENSORS REQUIRED

High Traffic Commercial Brushless DC Low Profile Swing Gate Operators
Made in USA

Maximum Controls LLC.
27211 Burbank
Foothill Ranch, Ca 92610
Tel: (949) 699-0220

Max Phantom 2000 Version 13.3.16